

PRECEPTORSHIP – NEWLY QUALIFIED NURSES – COMMUNICATION SKILLS SESSION

Venue: Estates room at the PAH

9.15 – 12.15

Date: January 10th 2018

Time	Facilitators	Plan
09.15	CH	<p>Welcome and introduction. Do you all know each other? Purpose of session</p> <p>Refining skills that you may already have. Experience in the room, using this to learn from each other.</p> <p>Exploring new ways of handling situations. Spending time focussing on communication skills which we don't get a chance to do often.</p>
09.30	CH	<p>Warm up exercise: doily Key points about communication</p>
09.40	CH	<p>Personal Development Plan – sharing learning outcomes</p> <p>Plan of session – scenario work</p>
09.45	CH/KE	<p>Scenario 1</p> <p>Conversation with relatives Becky and Ade as parents</p>
10.15	CH/KE	<p>Scenario 2</p> <p>Conversation with a colleague Sarah as more senior nurse</p>
10.45	-----	<p align="center">----- COFFEE -----</p>

11.00	CH/KE	Scenario 3 Support after significant news Becky as neonatologist Holly and Ade as parents
11.30	CH/KE	Scenario 4 Professionalism Sarah unprofessional Holly as colleague
12.00		Positive feedback Sister - Sarah Junior doctor - Becky Porter – Ade Health care support worker - Holly Consultant - Sarah Ward clerk - Becky Radiographer - Ade Colleague - Holly
12.10	CH/KE	Summary PDP Evaluation
12.15		End